

## Make CGS Your Technology Arm

One of the most complex, costly and time consuming tasks is monitoring and managing your multi-vendor IT infrastructure. Lacking the resources in house to do so, many organizations can't deliver these services continuously. Meanwhile, system downtime can put your organization at risk for revenue loss and erode your brand trust.

Instead focus on your business and increase your productivity. Create an agile and lean approach to your technology environment using CGS's broad range of comprehensive services for infrastructure, application development and hosted solutions.



## Who is TSG?

The Technology Solutions Group (TSG) is a division within CGS that specializes in infrastructure, hosting and managed services for the mid-to-enterprise market. Our certified engineers are experts in architecting, developing, implementing, supporting and optimizing critical business systems.

We understand the importance of reliability, availability and continuity of service to your end users' productivity and your business's profitability. Our group ensures your infrastructure is designed and deployed with this in mind, from the initial planning stages through installation to ongoing maintenance.

### ✓ Why Partner with CGS?

- Over **30 years** of excellence
- More than **5,100** employees & certified engineers
- **20** locations worldwide
- Multi-shore global delivery in **18 languages**
- **24/7** around-the-clock support
- Serving more than **3,500** customers
- **End-to-end** suite of technology services & solutions
- Stable, privately owned, **debt-free and profitable**

## TSG Portfolio of Services

### Managed Services

- Infrastructure Management - Servers, Desktops & Network Devices
- 24x7 Monitoring & Proactive Maintenance
- Complete Server Administration
- Live Help Desk - Level 1&2
- Remote & Onsite Support

### Cloud Services

- Fully Managed Data Center Hosting
- Public, Private & Hybrid Cloud Advisory Services
- Cloud Migration (Office365, Gmail, Lotus Live)
- Online / Offsite Backup
- Production & Disaster Recovery

### Technology Solutions

- Virtualization / Server Consolidation
- Disaster Recovery / Business Continuity Planning
- Virtual Desktop Infrastructure (VDI)
- Storage Procurement, Implementation & Configuration
- Data Center Design, Consolidation & Transformation
- Systems Integration
- Network Design & Assessment
- Exchange, SQL, Lync & SharePoint Implementation
- Archiving, E-discovery & Compliance
- Win 7 Migration
- Staff Augmentation
- SQL Upgrades & DBA Services



## Who is CGS?

Computer Generated Solutions (CGS) is a leading global provider of end-to-end, technology-enabled business solutions for the Fortune 1000 and mid-market enterprises. We enable our clients to drive business transformation and improve operating performance by adapting and implementing advanced technologies—carried out by certified, cross-industry, multi-platform engineering experts committed to customer satisfaction.

CGS is a company that remains true to its entrepreneurial beginnings; an organization that values speed over bureaucracy, innovation over the commonplace; a company whose objectives are directly aligned with its customers' needs; a dynamic, responsive, quality-driven firm that continually goes beyond the expected.

As enterprises face the challenge of changing technology, CGS is poised not only for continued growth but also for a renewed commitment – to our customers, to our employees, and to the entrepreneurial spirit that has been our trademark.

## Program Advantages

The Technology Solutions Group drives breakthrough performance through the development, deployment and management of your technology solutions and services. We run your infrastructure so you can run your business, leading to increased productivity, efficiency and cost savings.

Whether it's architecting a Disaster Recovery/Business Continuity plan, hosting your servers at one of our Data Centers, or building and configuring a SAN, our team will design a solution specific to your unique business needs.



### CGS Global Reach

#### North America

New York, NY  
Edison, NJ  
Atlanta, GA  
Tampa, FL  
Los Angeles, CA

#### Canada

Victoria, BC  
Moncton, NB  
Saint John, NB  
Halifax, NS

#### South America

Santiago, Chile  
  
India  
Hyderabad

#### Romania

Bucharest  
Brasov  
Sibiu

#### Netherlands

Amsterdam

#### United Kingdom

## Strategic & Technical Alliances



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