STATE OF ERP

IN APPAREL & FASHION

In the 2020 edition of the CGS SUPPLY CHAIN TRENDS AND TECHNOLOGY report, we surveyed 85+ apparel and fashion industry

leaders responsible for Enterprise Resource Planning (ERP) solutions to gain insights into the top ERP trends for 2020. The results show that ERP is essential for

managing the challenges and disruptions in apparel and fashion. ERP allows retailers to manage customers, stores, distribution centers and web channel inventory in one place on a real-time platform. However, the mere approach of deploying an ERP system may not help an organization achieve its mission. Automation and re-engineering of business processes are needed for the successful implementation of an ERP system.



MOST BRANDS ARE IN THE MIDDLE OF THEIR ERP JOURNEY How mature is the use of your ERP processes

and technologies in your organization?

AD-HOC (DISPARATE, NO/PARTIAL AUTOMATION) **32.3**% **DEPARTMENTAL (SOME DEGREE OF AUTOMATION)**

33.3% REPEATABLE (LARGE-SCALE INTEGRATED SYSTEMS)

14.3% **OPTIMIZED (HIGH-LEVEL AUTOMATION WITH BI)**



optimized level with high-level automation and business intelligence, the survey results highlight the massive opportunity to integrate modern-day business processes to bring measurable quality and supply chain control improvements.

With only 14% leveraging ERP at an

TOP 10 ERP REQUIREMENTS IN THE NEXT DECADE 2020 2019 **RANK RANK TREND**

68.4% ABILITY TO INTEGRATE PROCESSES & WORKFLOWS **55.3**% 2 **INTEGRATED EDI**

OMNICHANNEL ORDER MANAGEMENT

MERCH PLANNING/PRICING/PROMOTION MGT

39.5% **DEEP INDUSTRY EXPERTISE**

5

18.4%

29.0% **EXECUTIVE DASHBOARDS/BUSINESS INTELLIGENCE**

28.7% **23**.7% **PLM INTEGRATION** N/A

21.1% **THIRD-PARTY INTEGRATIONS**

13.2% **CLOUD SUPPORT**

2.7% SUPPORT FOR EMERGING TECH: AI/ML/AR

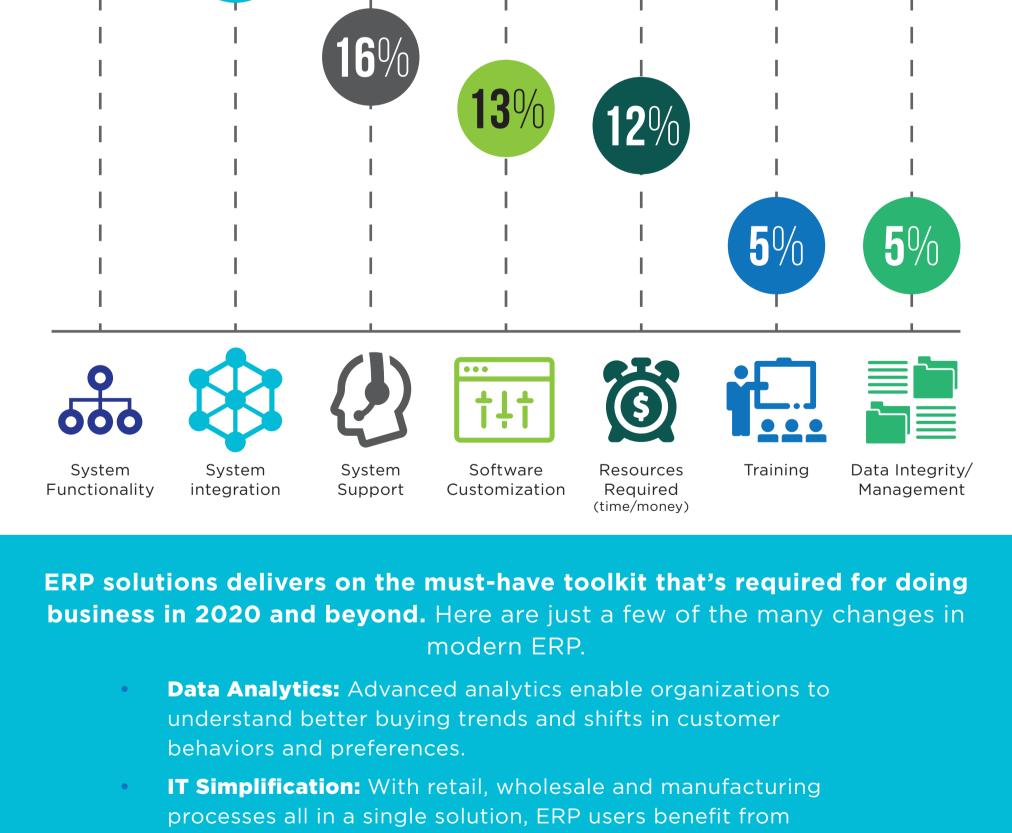
The evolution of omnichannel commerce has challenged fashion

companies to transform their planning, supply chain and distribution

systems to meet customers' expectations for seamless shopping across

channels, including delivery and returns. To succeed, companies are

moving to solutions that improve, streamline and synchronize all their processes and communications across the entire supply chain. TOP ERP CHALLENGES & PAINPOINTS



a more-straightforward application landscape and automated processes. Merchandising: Apparel-specific ERP supports key processes around merchandising, including assortment planning, pricing and promotion management and merchandising analytics.

Sourcing/Procurement: Modern ERP solutions support merchandise buying, invoice management and private-label manufacturing. Supply Chain Management: ERP can now optimize all your

supply chain processes, from forecasting and allocation to

warehouse management and transportation management. Omnichannel Commerce: Solutions now offer functionality that supports in-store, online and mobile commerce; omnichannel customer order management, service and customer insights.



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breakthrough performance through business applications, enterprise learning and outsourcing services. CGS's BlueCherry® Enterprise Suite provides clients with a powerful, comprehensive set of tools to drive their fundamental business processes. It focuses on the needs of high-growth organizations operating in the consumer lifestyle products, retail and apparel industries. The BlueCherry Enterprise Suite's built-in capacity addresses the needs of all core management, planning, product development, manufacturing, logistics, finance and sales functions.

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